

GENERAC START-UP REQUEST FORM

Please complete this form and return to ThermFlo at startups@thermflo.com so that the start-up can be scheduled.

IMPORTANT:

To maintain full warranty coverage, Generac and ThermFlo require that Generac manuals are used during installation.

At the time of start-up, the following requirements must be met:

Generac manuals must be present to ensure proper start-up of the unit. After start-up, they will be given to the end-user as reference for proper maintenance and operation in the future.

The installing contractor must be present and on-site and ready to respond as needed. The installing contractor must ensure that prior to ThermFlo arrival, all materials and fuel supply (gas, fuel, or propane) are available, as applicable.

The End-User/Owner of the Generac equipment should be present, so our technician can provide training on their new equipment. Please schedule accordingly.

If the equipment is not ready for the scheduled start-up (e.g., gas piping issues, no diesel fuel, missing primary gas regulator, etc.- see checklist on pg. 2), there will be a \$500.00 charge to reschedule. A purchase order or credit card must be provided before the start-up can be rescheduled.

Requested Start-Up Date: **Requested Exercise Day and Time:**

Please note: The generator will be set to exercise weekly at the time of start-up, unless otherwise requested. Start-ups must be scheduled with a start time of 8:00 A.M., Monday through Friday, with at least 72 hours notice. Overtime rates will apply for start-ups performed outside of business hours.

Requested Load Bank* Date:

*If a load bank test is included with your start-up, it must be completed within thirty (30) days of start-up, unless an alternate date is preapproved.

kw	Generator Model No.	Generator Serial No.
amp	Transfer Switch Model No.	Transfer Switch Serial No.

Note: If you do not have access to the model and serial numbers, please contact your Zonatherm sales person for this information.

THERMFLO™

POWERING BUSINESS AS USUAL.

Installing Contractor Information (Required)

Company Name:

Requested By Name:

Requested By Phone No.:

Company Address:

On-Site Contact Name:

On-Site Contact Phone No.:

City, State, Zip:

On-Site Email:

Site/Owner Information and Location of Unit (Required for Warranty Registration and Maintenance)

Site Company Name:

Unit Location:

Site Address:

Contact Name:

Contact Phone No.:

Site City, State, Zip:

Contact Email:

Confirm the Following:

The fuel and exhaust plumbing have been completed per Generac installation manual

Gas Generators: The gas regulator has been properly sized, installed, and the gas pressure has been verified

*Note: If you need help sizing the regulator or have questions on the installation refer to the Generac installation manual
For further assistance contact Phil Uhl at Porter Pipe Supply (630) 543-2447*

Diesel Generators: Verify diesel (not biodiesel) fuel is available

All AC electrical connections have been completed per NEC or local building codes

The DC and communication have been installed in separate conduit

*If a load bank is requested, a ThermFlo service vehicle is able to park within 50' of the generator

A separate power circuit has been installed for the battery charger and block heater

The ground rods have been installed and connected to the frame of the generator

Special Instructions:

Installing Contractor's Signature:

Date:

Thank You!

ThermFlo Service Coordinators | Phone: 847-353-5353
Please send completed form to: startups@thermflo.com

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