

UPS RENTAL INVOICE RECONCILIATION

Following the Minimum Rental term (if applicable), the invoice calculation will be based on the details outlined in this section.

EQUIPMENT GROUNDING - In all cases where the customer is connecting and operating the equipment, all electrical power producing and/or power consuming machines must be properly grounded in accordance with National Electrical Code and local code requirements prior to start up and shall be the responsibility of customer to verify compliance. The location where grounding rods are to be installed should be properly marked for location of underground utilities and other hazards prior to grounding. Customer acknowledges ThermFlo is not familiar with any proposed grounding location(s), the accuracy of relevant markings or existing subsurface hazards. As such, ThermFlo does not assume any liability for incorrect or ineffective grounding and customer expressly releases and shall indemnify ThermFlo from any liability related thereto, regardless of the party that performs this service.

FREIGHT - Charges to deliver and pick up equipment to your site will apply if arranged by ThermFlo. Delivery/Pickup standby time may be charged in the event of customer-caused delays. If repositioning of equipment is required, additional freight charges will apply.

LABOR - Customer induced service calls, drive time to and from sites and any chargeable labor will be charged at quoted rates. If an overnight stay is required, lodging and per diem expense will be charged.

EQUIPMENT MAINTENANCE AND SERVICE –

- Rentals of 6 months or longer require Preventative Maintenance of UPS and Battery.
- Daily inspections of the equipment are the responsibility of the customer. These checks should also be carried out prior to starting the equipment.

AFTER HOURS FEE - To cover the additional cost of labor and third-party expenses incurred for equipment preparation and mobilization, an After Hours fee applies to orders executed outside of normal business hours (Monday – Friday 8am – 5pm). If ordered and subsequently canceled, the fee will be charged in addition to any other cancellation charges.

IMPORTANT CUSTOMER INFORMATION

- This proprietary document has been created for «cusname», «quoteudf_requestedbyname», it is therefore acknowledged and agreed to honor our proprietary right to the contents of this proposal and therefore not share the ideas or concepts within.
- All proposals are valid for 15 days and contingent on availability. Acceptance must be provided in writing prior to the end of the valid period.

INVOICE INTERVAL - All monthly pricing based on a 28 day billing cycle.

PAYMENT TERMS - Payments shall be made Net 30 from date of invoice. However, ThermFlo reserves the right to change payment terms based on changes in financial condition or customer's non-compliance with the stated net payment terms during the rental.

TERMS, CONDITIONS AND CUSTOMER RESPONSIBILITIES

- Customer shall be responsible for obtaining any relevant operating permits, and shall be liable for any and all penalties, delays and damages caused by its failure to timely obtain all such permits, including reimbursement to ThermFlo for any fines paid on Customer's behalf and regardless of the party to which the citation is issued.
- Pre-Delivery Cancellation Fees: If Customer cancels this rental after ThermFlo and/or its freight supplier have commenced mobilization but before delivery of the equipment, Customer shall be responsible for paying ThermFlo the freight charge incurred, a reasonable labor charge at the applicable standard, overtime or holiday rate, and, if after regular business hours, an After Hours Fee.
- State and local taxes apply. TAX is NOT included on any ThermFlo proposal. A tax exemption certificate is required for those applicable.
- Any and all required union labor
- Full replacement insurance on equipment (Certificate must be provided prior to delivery – unless addressed within agreed terms between ThermFlo and customer)
- All lifting/off-loading of equipment (if applicable)

TO PLACE AN ORDER

1. Complete, sign, and return the following proposal acceptance page.
2. If referencing a purchase order, please provide hard copy.
3. If tax exempt, please provide a copy of your tax exemption certificate. Once received, it will remain on file for four years for future business. You will be charged applicable tax if the certificate is not received prior to order acceptance.
4. Provide a valid certificate of insurance naming ThermFlo as additional insured, which can be obtained from your insurance provider.

TO TERMINATE RENTAL

1. Email rental@thermflo.com. ThermFlo requires a minimum of a 72-hour notice for arranging the decommissioning and return freight. Off rent notifications received after 5pm will be acknowledged the following day.
2. Provide the Rental Agreement Number, a Purchase Order Number, or the Equipment Unit Number. Additionally, please provide items to be collected, job location, pickup date/time, site contact person name/phone number, and decommission requirements (including technician, crane/forklift, and confirmation of freight carrier arrival time for return delivery).
3. You will receive a confirmation email within 24hrs to acknowledge your request. If you do not receive this confirmation, please contact your ThermFlo Representative. A rental will not be deemed terminated without proof of termination, as set forth above.